

## FAQ Examinations

### Winter Exams Results Release

We plan to release results on Wednesday 31<sup>st</sup> January at 2:00pm.

### Student Self-Service Access Queries

- **How do I access my results?**

This is the link: <https://ssb.itcarlow.ie/StudentSelfService/>

You will need your Student ID and password.

- **If my ID & Password are not working who do I contact?**

First try reset your password here <https://pinset.itcarlow.ie/> for issues resetting please contact Computing Services at [itservices.cw@setu.ie](mailto:itservices.cw@setu.ie) or 059 9175555.

### Semester 1 (Winter Exams) Exam Result Queries

**When are the Winter Exam results being released for Carlow, Wexford and Wicklow students?**

We plan to release results on Wednesday 31<sup>st</sup> January at 2:00pm

- **What do I do about the Exams I have failed?**

You can only register to repeat any failed modules (Semester 1 & Semester 2) after the Summer 2024 exam results release. There will be a link on your **Student Self Service** allowing you to apply to repeat any failed modules on the day of the Summer exam release.

NB. Autumn 2024 will be the next exam session where you can repeat any failed Semester 1 or Semester 2 modules.

- **How much does it cost to repeat exams?**

Please note that the Autumn Exam entry fee for the TERM 2023/2024 (August 2024) sitting is €50 per module to a maximum of €150 for all modules\*

\*The repeat fees are subject to review on an annual basis

## Reviews

- **How do I request an Exam Review?**

Please contact [Examinations.CW@setu.ie](mailto:Examinations.CW@setu.ie) to request an Exam Review Application form.

The deadline for Autumn repeat exam reviews will be 5 working days after results release, which will be Wednesday 7<sup>th</sup> February at 5:00pm.

- **Who will carry out the review?**

The lecturer for the subject plus one other lecturer or external examiner.

- **When will I get the result of the review?**

You will be notified by email when the results of your review are available.

## Script Viewings

- **Can I view my Exam Script / Breakdown of Marks?**

Yes you can, and where possible you will be provided with the **model answers** also. To do so, download the form from Blackboard and e-mail it to [Examinations.CW@setu.ie](mailto:Examinations.CW@setu.ie). You have 5 days after the exam results are published to request a script viewing. The deadline to request a script viewing is Wednesday 7<sup>th</sup> February at 5:00pm.

## Important Registration Information

Please note the name on your ID card is what will appear on your final certificate/parchment at graduation please advise the Admissions Office on [admissions.cw@setu.ie](mailto:admissions.cw@setu.ie) if there is any error in our records. If your address has changed please notify the Admissions Office immediately but not later than the 1<sup>st</sup> September if you are expecting to graduate in the following November.